



Member Assistance Request Form

Account Number:	Full Name of Requester:	Preferred phone number and contact time: :	
Street Address:			
City:	State:	Zip Code:	Email:
Loan Type(s) and Sub(s):		Would you describe the situation as: <input type="checkbox"/> Temporary <input type="checkbox"/> Long term	
Please describe the reason for this request: 			
Disclosures and Agreements: By submitting this request, I agree that my income has been involuntarily reduced. I also understand that full payments will continue to be due by the due date as specified in my loan agreement until notification is received by the Member Assistance Team that my request has been approved and processed. Additionally, by signing below, the Borrower and Cosigner authorize Coastal to obtain a consumer credit report in connection with this member assistance request.			
Borrower Print Name:	Date:	Cosigner Print Name:	Date:
Borrower Signature:		Cosigner Signature:	

What is Next?

1. Fax (919-420-8080) or mail (address below) the completed and signed request, along with the following documents, to the Member Assistance Program:
 - a. Copy of your current drivers license
 - b. Copy of your current insurance card, if the loan indicated above is an auto loan
 - c. Proof of Income (pay stubs, W-2, unemployment, etc)
 - Income from alimony, child support, or separate maintenance need not be disclosed if you do not wish it to be considered
2. Complete the attached budget analysis, or contact Accel Credit Counseling, at **(877) 33ACCEL (332-2235)** and participate in their credit counseling services at no cost. (Note: Depending on your financial situation, you may be required to contact Accel.)

Contact Information:

- Email: MAP@coastalfcu.org
- Written correspondence:
Coastal Federal Credit Union
Attn: Member Assistance Program
P.O. Box 58429
Raleigh, NC 27658
- Voice mail:
1-800-868-4262 options 2 - 6 - 6
Or 919-882-6898
Your call will be returned within 2 business days

For more information, visit the MAP page on our website: <http://www.coastal24.com/map>