



ACH Unauthorized/Improper Written Statement Under Penalty of Perjury For ACH Items Only

Form must be received no later than 2-3 days before the 60th day.
CCD & CTX entries must be returned within 24 hours.
Complete one form per debit item.

State of _____ County of _____
I, _____, state that I have examined the attached statement or other notification from Coastal Federal Credit Union indicating that an ACH debit entry was charged to my Account Number _____ on _____, 20____ in the amount of \$ _____, and that the debit was unauthorized or improper.

An unauthorized debit (with the exception of TEL entries) means an electronic fund transfer from a consumer's account initiated by a person who was not authorized by the consumer, via a writing that was either signed or similarly authenticated, to initiate the transfer. With respect to TEL entries, an unauthorized debit means an electronic fund transfer from a consumer's account initiated by a person who was not authorized by the consumer, via an oral authorization, to initiate the transfer. An electronic fund transfer in an amount greater than that authorized by the consumer or that results in a debit to the consumer's account earlier than that authorized by the consumer also is an unauthorized debit. An unauthorized debit does not include an electronic fund transfer initiated with fraudulent intent by the consumer or any person acting in concert with the consumer. An improper debit means a Re-presented Check Entry [RCK], Point-of-Purchase Entry [POP], or Accounts Receivable Entry [ARC].

I. For unauthorized entries, I further state that: (check one)

- I did not authorize, and have not ever authorized, _____ (company name) to originate one or more ACH entries to debit funds from any account at Coastal Federal Credit Union.
 - I have previously authorized _____ (company name), to draft my account but did not authorize _____ (company name), to draft my account in the amount of \$ _____ and on the date of _____.
 - I authorized _____ (company name) to originate one or more ACH entries to debit funds from my account, but on _____, 20____ I revoked that authorization by notifying _____ in the manner specified in the original authorization. (NOT AVAILABLE FOR "TEL" ENTRIES.)
 - I authorized _____ to originate one or more ACH entries to debit funds from an account at Coastal Federal Credit Union but the amount debited exceeds the amount I authorized to be debited. The amount I authorized was \$ _____.
- OR
- The debit was made to my account on a date earlier than the date on which I authorized the debit to occur. I authorized the debit to be made to my account on or no earlier than _____, 20____.

II. For improper entries, I further state that: (check one)

For **RCK** entries (Presented originally as a paper check that returned "NSF" represented as an electronic ACH debit):

- The item to which the entry relates is ineligible to be initiated as an RCK entry;
- Stop payment placed on Source Document.

- The required notice stating the terms of the re-presented check entry policy was not provided by the Originator in accordance with the requirements of the NACHA Operating Rules;
- All signatures on the item to which the RCK entry relates are not authentic or authorized, or the item has been altered;
- The amount of the RCK entry was not accurately obtained from the item; or
- Both the RCK entry and the item to which the RCK entry relates have been presented for payment.

III. For ARC entries (Paper check mailed to company to make payment—company converts paper check into an electronic ACH payment):

- Stop payment was placed on the original source document (paper check).
- Notice was not provided by the Originator in accordance with the requirements of the NACHA Operating Rules;
- The source document used for the debit entry is improper;
- Both the source document and the ARC entry to which it relates have been presented for payment; or
- The amount of the ARC entry was not accurately obtained from the source document.

IV. For POP entries: (Paper check scanned at register by cashier and clears account as an electronic ACH payment).

- The debit entry for which the Receiver is seeking re-credit was not authorized by the Receiver;
- The source document used for the debit entry is improper; or
- Both the source document and the POP entry to which it relates have been presented for payment.

I further state that the debit transaction was not originated with fraudulent intent by me or any person acting in concert with me, and that the signature below is my own proper signature.

I certify under penalty of perjury that the foregoing is true and correct.

Date

Member Signature

(____)_____
Daytime Phone Number

Credit Union Use Only

Credit Union Employee _____
Print Name/Teller Number

Date Received/Branch

Signature _____

Phone Number _____